

## Warranty

### One year limited warranty for Bakehouse Essentials Dough Mat

Thank you for choosing the Bakehouse Essentials Dough Mat. We stand behind the quality and craftsmanship of our product and are pleased to offer you a one-year limited warranty, subject to terms and conditions outlined below:

**Coverage:** This warranty covers manufacturing defects, workmanship issues, or malfunctions directly related to the intended use of the dough mat. It is valid from one year from the date of purchase to the original purchaser.

**Limitations and Exclusion:** This warranty does not cover damages resulting from misuse, improper care, neglect, unauthorized repairs, or normal wear and tear. It also does not cover incidental or consequential damages.

**Remedies:** In the event of a covered warranty claim, our sole obligation shall be, at our discretion, to repair or replace the dough mat or provide a refund. The choice of remedy will depend on the nature of the issue and the availability of a replacement.

**Claim process:** To file a warranty claim please contact our customer support within the warranty period. You will be required to provide proof of purchase, such as a valid receipt or order confirmation. Our customer support will guide you through the necessary steps for the resolution of your claim.

**Contact information:** For warranty claims or assistance please contact our customer support through email at [customercare@bakehouseessentials.com](mailto:customercare@bakehouseessentials.com)