



Return Policy

Thank you for shopping with us at Bakehouse Essentials. We strive to ensure your satisfaction with every purchase. Please review our return policy.

1. Return Eligibility:

- To be eligible for a return, the item must be unused, undamaged, and in its original packaging (including the plastic sleeve).
- If the item is not in its original condition the return may be subject to additional fees or denied.
- Returns are accepted within 30 days from the date of purchase.

2. Restocking Fee:

- A \$15 restocking fee will be applied to all returns. This fee helps cover the cost of processing and restocking the returned item.

3. Return Process:

- Before returning any item, please contact our customer service team at: customercare@bakehouseessentials.com to initiate the return process.
- Please have your order number available, the item(s) you wish to return, and the reason for the return.

4. Return Shipping:

- Customers are responsible for the cost of return shipping.
- We recommend using a trackable shipping service and purchasing shipping insurance to ensure the safe return of the item.

6. Refund Process:

- Once your return is received and inspected, we will process your refund within [5] business days.
- The refund will be issued to the original payment method.

9. Damaged or Defective Items:

- If you receive a damaged or defective item, please contact us immediately with photos of the item and its packaging. We will arrange for a replacement or refund.

